


Agenda Item 8

		THE HEALTH SCRUTINY COMMITTEE FOR LINCOLNSHIRE	
Boston Borough Council	East Lindsey District Council	City of Lincoln Council	Lincolnshire County Council
North Kesteven District Council	South Holland District Council	South Kesteven District Council	West Lindsey District Council

Open Report on behalf of Richard Wills, the Director Responsible for Democratic Services

Report to	Health Scrutiny Committee for Lincolnshire
Date:	16 December 2015
Subject:	Draft Clinical Strategy Priorities of Lincolnshire Partnership NHS Foundation Trust: Joint Statement of the Health Scrutiny Committee for Lincolnshire and Healthwatch Lincolnshire

Summary:

On 21 October 2015 the Health Scrutiny Committee for Lincolnshire considered a paper on the draft priorities, on which Lincolnshire Partnership NHS Foundation Trust was intending to base its 2016-2017 clinical strategy. The Committee established a working group to review the priorities in detail. Healthwatch Lincolnshire participated in the working group, which met on 12 November 2015. The final statement was submitted to the Trust on 26 November 2015 of the Committee and Healthwatch Lincolnshire.

Actions Required:

- (1) To note that the joint statement (attached at Appendix A) of the Health Scrutiny Committee for Lincolnshire and Healthwatch Lincolnshire to the Draft Priorities of Lincolnshire Partnership NHS Foundation Trust were submitted to the Trust on 26 November 2015.
- (2) To note that there will be further opportunities for the Committee to comment on the content of the clinical strategy of Lincolnshire Partnership NHS Foundation Trust.

1. Background

As reported to the Health Scrutiny Committee for Lincolnshire on 21 October 2015, Lincolnshire Partnership NHS Foundation Trust (LPFT) is developing its clinical strategy for 2016/17. The clinical strategy sets out the organisation's objectives and actions through a series of agreed priorities.

The report to the Committee on 21 October listed the following seven draft priorities from LPFT:

- Maintain compliance with the Care Quality Commissions (CQC) Fundamental Standards of Care.
- Ensure long-term sustainability for the Trust.
- Improve access to our services.
- Provide better support for people who are discharged or waiting for services.
- Supporting our people to be the best they can be.
- Increase service user and carer involvement in all aspects of service design and delivery.
- Support the Lincolnshire Health and Care (LHAC) programme and promote service integration.

The Committee agreed to establish a working group to consider the priorities in detail. Healthwatch Lincolnshire agreed to participate in the working group to enable a joint statement to be made. The working group met on 12 November, and involved Councillors Mrs Christine Talbot and Steve Palmer; Sarah Fletcher, the Chief Executive of Healthwatch Lincolnshire, together with the Deputy Director of Strategy and Business Planning from LPFT. As a result of the working group, a joint submission was made to LPFT, which is attached at Appendix A of this report.

2. Conclusion

The Health Scrutiny Committee for Lincolnshire is requested to note the joint submission from the Committee and Healthwatch Lincolnshire on the seven draft priorities of LPFT, which will inform the Trust's development of its clinical strategy for 2016/17.

3. Consultation

The Health Scrutiny Committee has been consulted on the draft priorities of Lincolnshire Partnership NHS Foundation Trust. Together with Healthwatch Lincolnshire, a joint response has been submitted to the Trust, which will be taken into account as the Trust develops its clinical strategy for 2016/17.

4. Appendices

These are listed below and attached at the back of the report	
Appendix A	Joint Response of the Health Scrutiny Committee to Draft Clinical Strategy Priorities of Lincolnshire Partnership NHS Foundation Trust

5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Simon Evans, who can be contacted on 01522 553607 or simon.evans@lincolnshire.gov.uk

 <p>HEALTH SCRUTINY COMMITTEE FOR LINCOLNSHIRE</p>	 <p>HEALTHWATCH LINCOLNSHIRE</p>
--	---

**Statement from Health Scrutiny Committee for Lincolnshire and Healthwatch
Lincolnshire**

**Lincolnshire Partnership NHS Foundation Trust
Clinical Strategy 2016/17– Draft Priorities**

Introduction

On 21 October 2015, the Health Scrutiny Committee for Lincolnshire established a working group to review seven draft priorities, on which Lincolnshire Partnership NHS Foundation Trust was seeking views, prior to developing its clinical strategy for 2016/17. Healthwatch Lincolnshire also participated in the working group, and the following comments have been prepared on behalf of both Health Scrutiny Committee for Lincolnshire and Healthwatch Lincolnshire.

General Comments

The Health Scrutiny Committee for Lincolnshire and Healthwatch Lincolnshire give their overall support to the seven draft priorities. The specific comments on each priority are set out below.

As an overarching theme, Health Scrutiny Committee and Healthwatch Lincolnshire would like to emphasise prevention and early intervention, as this is preferable for service users, and can improve their overall wellbeing and actions to support this are particularly welcome.

The Health Scrutiny Committee and Healthwatch Lincolnshire accept that the seven priorities are not in a particular order. However, we believe that the priorities on *Improving Access to Services; Providing Better Support for People Who Are Discharged or Who are Waiting for Services; and Increasing Service User and Carer Involvement in all Aspects of Service Design and Delivery* need to be given greater emphasis in the final clinical strategy, as these priorities directly relate to improvements in services for patients.

Compliance with the Care Quality Commission's Fundamental Standards of Care.

The Health Scrutiny Committee and Healthwatch Lincolnshire accept that meeting the Care Quality Commission's five key requirements are a longstanding commitment, and are not solely limited to inspections. However, some of the outcomes of the inspection taking place in November and December 2015 may lead to the development of specific actions.

One of the proposed actions under this priority is the provision of clear information and advice about services offered and where to access them. We believe that primary care services also have a role in supporting this action. Primary care should also be encouraged to promote, for example, specialist GPs or nurse practitioners in the area of mental health and learning disability.

Ensuring Long Term Sustainability of the Trust

The Health Scrutiny Committee and Healthwatch Lincolnshire support the Trust's intention to broaden this priority to ensuring the long term sustainability of health services in Lincolnshire.

Improving Access to Services

As stated above, the Health Scrutiny Committee and Healthwatch Lincolnshire stress the importance of this priority.

The Health Scrutiny Committee and Healthwatch Lincolnshire understand that one of the proposed actions will be adjusted to provide support and training for all primary care (not just GPs), to support mental health and learning disability awareness.

Another proposed action is the provision of a higher level of clinical support to the Managed Care Network. The Health Scrutiny Committee and Healthwatch Lincolnshire look forward to professionals engaging with volunteers and believe that relationships between professionals and volunteers should always be based on respect.

Provision of Better Support for People Discharged from or Waiting for Services

Healthwatch Lincolnshire's own research had identified a high level of dissatisfaction from service users after they had been discharged from the Trust, so this priority is strongly supported, by both the Health Scrutiny Committee and Healthwatch Lincolnshire. Service users' expectations are important and need to be considered and this makes information of key importance.

There is also a view that once services users are "in the system" they are well treated, but while waiting for services, they may feel isolated; and again, once they are discharged, they are always feelings of isolation. This view reinforces the need for this priority. Ideally there could be a tapered discharge, so that service users do not suddenly feel there is no one there to support them.

One of the proposed actions under this priority is the expansion of the volunteer scheme to provide support for those currently engaged in services. This recognises the importance of the third sector, in particular as part of the Managed Care Network. Another proposed action is the creation of a care navigator to support integration and link to the neighbourhood teams. This role would be particularly important for those service users waiting for services.

Supporting Staff

Raising any concerns about services is a key role for staff, and it is important that the Trust has a means of gathering and acting on such information, without fear and favour. The Health Scrutiny Committee and Healthwatch Lincolnshire recognise that staff forums take place every two months, and these provide an opportunity for staff to provide general feedback on service delivery.

Increasing Service User and Carer Involvement in Service Design and Delivery

The Health Scrutiny Committee and Healthwatch Lincolnshire strongly support this priority. It is important that where service users and carers are involved in service design and delivery, their contributions are valued and they are able to see the outcome of their contribution. The Health Scrutiny Committee and Healthwatch Lincolnshire would like the Trust to show how contributions from service users and carers make a difference, to encourage other services users and carers to participate as well.

Supporting Lincolnshire Health and Care (LHAC) and Promoting Service Integration

The Health Scrutiny Committee and Healthwatch Lincolnshire understand that the Trust intends broadening this priority beyond Lincolnshire Health and Care to promoting service integration for patients, irrespective of the provider. Furthermore, as mental health is not a prominent component of the Lincolnshire Health and Care, it would be beneficial to do this. The Health Scrutiny Committee and Healthwatch Lincolnshire acknowledge the progress made so far with the neighbourhood teams.

The Health Scrutiny Committee has previously indicated that it would wish all clinical strategies to meet the aims of Lincolnshire Health and Care and this desire remains.

This page is intentionally left blank